

AREA COMMITTEE EAST (ACE) (Dales, Mapperley, St Ann's) – 11th February 2014

Title of paper:	WARD PERFORMANCE REPORTS - Q3	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Dales St Anns Mapperley
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Relevant Council Plan Strategic Priority:

Cutting unemployment by a quarter	○
Cut crime and anti-social behaviour	○
Ensure more school leavers get a job, training or further education than any other City	○
Your neighbourhood as clean as the City Centre	○
Help keep your energy bills down	○
Good access to local transport	○
Nottingham has a good mix of housing	○
Nottingham is a good place to do business, invest and create jobs	○
Nottingham offers a wide range of leisure activities, parks and sporting events	○
Support early intervention activities	○
Deliver effective, value for money services to our citizens	○

Summary of issues (including benefits to citizens/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities addressed by Neighbourhood Action Teams and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

Recommendation(s):	
1	Area Committee note and comment on the Ward Performance Reports for quarter 3 2013/14.

1 REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO highlights the key issues:

Ward: St Ann's – NDO: Michelle Graley

The NAT Team are currently in the process of agreeing future Ward priorities. The team will continue to share and use intelligence to target issues that matter most to our community in St Ann's and agree joint responses with partner agencies to resolve problems. The Team will continue to identify and align priorities for the ward via continued Local Consultation, Locality Board, Ward Councillors, Partners and Officers

Safer Theme – Criminal Damage, Violence & Dwelling Burglary

- St Anns as a High Impact Ward has a target to reduce Criminal Damage (CD), Personal Robbery and Violence. In terms of CD, which is classed as damage to dwellings and vehicle crimes, in December last year 12 offences were reported; this was significantly lower than July's reports of (28 offences). Year to date figures show a 15% increase (7 additional offences). Much of these offences in December 2013 took place in the Marmion beat (6 offences). St Ann's are meeting their targets to reduce the number of reports of which Marple Square beat accounted for 50% of all CD offences to have been committed in the ward in December 2013.

- On the other hand, the latest data for December 2013 shows an increase in violence of 32% year to date, this equates to 8 additional violent offences in the ward. The ward has the second highest rate of Personal Robbery and Violence Offences. The level of **Domestic Abuse** fluctuates month on month and for the year to date ranges from 31% (November 2013) to 62% (in October 2013) This is due to a number of reasons however, the NAT Team would like to think that the series of awareness training with Officers and Community Activists together, with a St Anns Week of Action in October 2013 may have had some correlation. The campaign raises awareness of Domestic Abuse and Sexual Violence in the community as an attempt to increase reporting within this particular month. St Anns NAT will be continuing to set this as a priority for implementation in 2014. The All Crime rate per 1000 population in St Ann's is worse than the average for the division. In comparison to the 20 Wards across the City. St Anns Ward has the second highest rate of Personal Robbery and Violence and the third highest rate of Criminal Damage.

Neighbourhood theme – Cleansing and Environmental issues

- The overall Cleanliness Index score for St Anns Ward is currently at 86% which is currently achieving the manifesto commitment which is set by Neighbourhoods as clean as the City Centre
- Dog Fouling issues across the Ward – Task Group to develop and implement a plan for 2014.
- NDO and Councillors have progressed an Area Capital scheme of works across the area
- Continue to work on the Robbery Hotspots and Needle use areas with St Ann's Ward to tackle as part of the Nat's Task & Finish Group

Community engagement

- Family & Community Team are focussing on improving participation and engagement of young people in the area and a model of delivery for play and youth.
- Following the last Leader Listens meeting in July 2013. One of the major concerns was the lack of shops in the area. Since this meeting Alfonzo James has opened the old Co-op shop on the Chase and is selling much needed provisions in the area.
- Police received a mandate from the community, to give Anti Social behaviour Hotspots around St Anns Ward more attention and therefore will be supported by giving additional patrols in the areas.
- NAT Team to continue pressing forward with the Domestic Violence and Awareness Campaign

Working theme – Unemployment

Economic Development and NAT Team have approached local businesses to promote jobs for local people. This will need to be continued. However, priorities for the unemployed in St Anns Ward have now been identified as support will be needed for 50+, Young people and the long term unemployed. Economic Development Team has been awarded £3m to undertake direct work with long-term unemployed young people in this area. This funding will be used to ensure we have more direct provision, via a community based approach, supporting young people into work and we will establish local jobs plans and more intensive support in the ward.

Jobs Fair for Young people – Thursday 13th March 2014 – Victoria Leisure Centre
Neighbourhood work/ employment skills plans should be available by end of March 2014

Health theme

Improve the environment and reduce Cardio Vascular Disease; Reduce obesity and encourage healthier lifestyles & Better health, positive community engagement/events.
Awaiting updates

Consultation planned

Budget Consultation Meeting – Wednesday 29th January 2014- 7.30pm till 8.45pm – Victoria Leisure Centre

2.6 **Ward: Dales – NDO: Greg Foister**

Safer Theme - Crime and anti social behaviour (ASB)

- The current NAT priorities reflect the Locality Board focus on Damage, Violence and Burglary.
- Dales has seen stable Dwelling Burglary figures in both the month to date and the year to date; such that there has been no change over last year. In addition, recent analysis conducted into the strength of repeat and near repeat victimisation concluded that Dales ward has no pattern of repeat victimisation within 14 days of the initial offence or to properties within a 200 metre radius.
- Dales saw an 13% reduction in Criminal Damage in December 2013 when compared to December 2012 (2 fewer offences); however, there has been a 27% increase in the year to date, which equates to 35 additional offences. The level of Criminal Damage has varied month on month since April 2013, with the highest volume of offences being in April (25 offences), while December recorded the lowest volume (13 offences).
- Dales saw a reduction in Violence of 5% in December 2013 when compared to December 2012, this equates to 1 less Violence offence in the ward; however, there has been a year to date increase of 6% (11 fewer offences, April to December 2013/14 compared to April to December 2012/13). Assault with Injury accounts for approximately 52% of all Violence offences and Common Assault is the second highest category accounting for 24% of Violence Offences. The level of Violence that is related to Domestic Abuse varies month on month and for the year to date has ranged from 44% (in April) to 76% (in May). In December, 62% of violent crime had a Domestic related tag attached, which is at the mid point of this range.
- Domestic violence, Hate Crime and Deliberate fires show a percentage increase on year to date figures. As a result of this the Nat will be further discussing how it can best jointly respond to resolve these problems.
- The NAT priorities reflect a commitment by all partners to proactively work together to address the Locality Boards focus. For example, where a crime takes place and there are environmental issues to deal with we deal with them as a priority. Where fly tipping, dog fouling, bins on street, lighting etc are issues we have agreed to identify hot spot streets and deal with them and where Parks are an issue (with drugs, vandalism and street drinking) we have agreed to work together to solve the problems

Neighbourhood theme – Cleansing and Environmental issues

- The Dales Ward compares well generally in the area of cleanliness, with the average year to date score reaching just below the cleanliness bench mark. The data supports local concerns regarding the problems of Dog Fouling, fly tipping and perception of general cleanliness. The NAT priorities reflect these concerns. Hot Spots for Dog Fouling have been identified and both CPO operations and proactive work around responsible dog ownership and a dog control order are being pursued.
- The Neighbourhood Operations Manager and his team (Street Scene) are working to improve the average bench mark and address seasonal issues. Hotspot streets for bins on street, bin contamination and fly tipping have been identified. Work with waste management, CP is currently being planned.
- The standard of our playgrounds and parks, along with the safety on our roads remains a concern for local people and local Cllrs. A number of schemes have been funded out

of Area Capital monies to improve road users and pedestrian safety. Cllrs have worked to improve Parkdale and Colwick Woods Park. A second meeting with residents concerning the development of the Greenway Park is scheduled for March. The windmill park has been identified by resident and Cllr, supported by CP and the Police as an area of concern for drug usage and vandalism. Parks are working with the users of the windmill park to write a new management plan. The pre crime team are being asked to input into this plan re designing out crime as part of the NAT priorities.

Community engagement

- Local Cllrs have a series of Ward Walks and Local Issues meeting planned for the coming period. The detail of this can be found in the appendix to this report. The Neighbourhood action team are seeking two joint patch walks with NCH as part of this activity.
- The local police are starting a new initiative called 'street by street' this is an opportunity for the police and community protection staff to meet local people.
- Family & Community Team. Greenway Centre. Sneinton Tenants and residents Association. SEND project and Renewal Trust Detached Youth Team have worked successfully with young people including the Roma Community.
- The NAT priorities reflect the need to deal with a number of local problems raised by residents beyond the focus on crime at the Locality Board. The priorities have been drawn together as a result of listening to local people in a number of forums and looking at the data available. As a result the new priorities whilst broadly set out under themes, seek to identify specific locations that need prioritising where it can or specific cohorts of residents that need focusing on. The NAT it will take the NAT to the street 3 times a year; to both increase its engagement activity and check its assumptions.

Working theme – Unemployment

- In discussion with the Economic Development Team the Neighbourhood Management Team has agreed the production of an employment and skills/training plan for the Ward. This is expected to be completed by March.
- Data suggests that young people, 50+ and long term unemployed are our priority groups to focus on; the plan will reflect delivery elements to focus on these groups.
- Evidence suggests that we have a very diverse make up of unemployed people and so attention will be paid to how this is reflected in deliver.
- Economic Development will deliver a Jobs Fair on the 13th March targeting people with real jobs.
- Building the relationship with local businesses as to access employment opportunities for local people and encourage relationships with the various schemes that NCC offer will also form part of the NAT priorities.

Family and Community Team

- The new NAT priorities reflect not only the universal provision provided by the Family and Community Teams, but also the contribution of these teams to the wider priorities of the Area. For example there contribution to work on DV, there contribution to work with young people around pre employment activity and ensuring that identified young people in relationship to targeted provision are taken to the VPP.

Health

- The Health team are currently identifying Ward based health priorities that will be included in the NAT priorities.

Consultation planned

(Please see the appendix of this report for details of local issues meetings, Ward Walks,

Budget Consultation).

2.7 **Ward: Mapperley – NDO: Fi Cusick**

Safer Theme - Crime and anti social behaviour (ASB)

- Crime is showing a further reduction of 0.5% against the 12 month baseline figure.
- Autocrime is still a priority policing issue.
- Burglaries – there has been a small spike in the number of burglaries recently. Some key arrests have been made.

On Street Task Force. (OSTF)

- Continued reduction in number of women on the street – 82 women over the year, most one/two nights – dealt with by referral to benefit agencies, rehab, ASBO etc. Partnership work continues with agencies, including Jericho Road, POW & CJIT, also successful continuing campaign to encourage reporting of sexual assault by women working as prostitutes "12 people believe me": 3 convictions last year. 88 men arrested for kerb crawling and put through the Change Course.

(Re-Mapperley CB report: 2 women identified as benefit issues & supported/referred re-benefit issues.)

- Speeding on Ransom Road. Speeding operations have been carried out by the Police and Vehicle Activated Signs have been installed.

Neighbourhood theme – Cleansing and Environmental issues

- City Services continue to respond to litter and fly-tipping issues raised by residents and Councillors.
- Consultation has taken place regarding the renaming of the Kingsthorpe Estate.
- Galena Garages have now been demolished.
- Work is taking place to progress Area Capital Schemes and NCH environmental schemes including traffic management issues around schools.
- **Item 33 NCH tenant & resident's representation at committee & scrutiny of NCH performance stats.**
We also agreed taking relevant performance stats to local (local issue) meetings – to enable.
 - more detailed scrutiny than would be possible, given crowded area committee agenda
 - Involvement of NCH local Tenants & Residents Ass.

Community engagement

- Environmental Volunteering Days;
15th February – 10 – 12pm Coppice Park
22nd March – 10- 12pm Sycamore Park

Consultation planned

- Ward Forum dates;
12th March 2014, Wells Community Centre – 7pm
16th June 2014, St Jude's Church – 7pm
- **Ward Walks**
3rd February 2014, Brewsters Road – 2pm at MHT office, Gedney Avenue
3rd March 2014, area to be confirmed – 10am at tbc
7th April 2014, area to be confirmed – 2pm at tbc

South Locality Board

All three Locality boards now have Nottingham City Council Directors as Chairs. Chair for South Locality is Helen Jones Director of Adult Assessment

The focus for the South Locality Board will be on Crime in particular Damage, Violence including domestic violence, and Dwelling Burglary also keeping in mind Robbery. The Locality Board will focus on reducing crime and together with partners will take a proactive approach. The board will be reviewing evidence including statistics every month to ensure good progress.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

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No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None

APPENDIX 1